

Wire Transfer Request Questionnaire

The University of Hawai'i Federal Credit Union is committed to protecting the privacy and security of our members' assets and personal information. To safeguard our valued members from wire fraud, UHFCU requires the completion of a mandatory questionnaire prior to processing your wire transfer request.

Please answer **Yes** or **No** in response to the following questions:

- ☐ Yes ☐ No Have you been asked to provide a **fabricated** or **false** story related to the purpose of this wire?
- ☐ Yes ☐ No Were you instructed to send a wire transfer, gift card, or cryptocurrency from funds originating from a recent deposit via:
- ☐ Personal Check ☐ Money Order ☐ Official Check
- ☐ Cashier's Check ☐ Teller Check
- **If yes, when did you deposit this check? Deposit Date: _____
- ☐ Yes ☐ No Are you wiring money to **someone whom you do not know** or **someone whom you have not met** in person?
- ☐ Yes ☐ No Did you receive an urgent call, text, mail, or email message from a spouse, fiancé, family member, friend, co-worker, CEO, agent, attorney, associate or UHFCU employee asking you to wire money due to a dramatic situation like a:
- ☐ Car accident ☐ House Fire
- ☐ Medical emergency ☐ Urgent deposit for downpayment on a home
- ☐ Yes ☐ No Were you instructed to wire money for any of the following reasons?
- ☐ To pay taxes, transfer fees or Customs fees
- ☐ To start a business or for business expenses
- ☐ In response to a loan offer or loan application
- ☐ To purchase a vehicle, you have not seen or to which you do not have a bill of sale
- ☐ To provide bail bond for a family member or friend
- ☐ To put a deposit on an apartment or other rental that you have not yet seen in person
- ☐ Yes ☐ No Are you wiring funds after being contacted by a company (i.e. alleging to be Norton, Microsoft, Amazon, etc.) saying that your computer was compromised, and you need to send a refund to protect your money?
- ☐ Yes ☐ No Have you been promised a sum of money in return for sending this wire?
- ☐ Yes ☐ No Are you wiring money in response to an offer you received online, text, email, mail or phone call for winning the following:
- ☐ Lottery ☐ Sweepstakes ☐ Prize ☐ Trip
- ☐ Yes ☐ No Have you or are you actively being threatened, blackmailed or advised to send funds to law enforcement or any agency?
- ☐ Yes ☐ No Are you working with someone who is advising you on sending these wires?
- ☐ Yes ☐ No **If yes, have you met this person face to face?
- ☐ Yes ☐ No If transferring funds for cryptocurrency purposes, are you instructed to move the funds elsewhere (i.e., crypto wallet)?

If you answered "Yes" to any of the questions above, UHFCU reserves the rights to not proceed with this Wire Transfer request. UHFCU strongly advises you to exercise extreme caution, as these types of transactions are often fraudulent or considered high risk. The examples provided are just some of the ways members can fall victim to scams. UHFCU is not liable for any financial loss resulting from this transaction, and you will be responsible for any overdrafts or losses to your account.

Authorized Name (Print)

Authorized Signature

Date

Account Number

Wire Transfer Request FOREIGN

General Wire Information

Standard Wire Transfer Fees apply - See Fee Schedule. See instructions.

* Information Required

Date▲*	Wire Amount (\$USD)▲	Fee Amount	Currency Name	Currency Amount	Account to Debit*	S	Type*
Sender Name*		Sender Address*		Address			
		City*	State*	Zip*			

Beneficiary Information [4200]

Beneficiary Name▲*		Beneficiary Address▲*	
Account No.▲*	IBAN (For European Countries Only)▲	Address	
Sender to Beneficiary Info [6000]		Country▲*	

Beneficiary FI Information [4100]

Beneficiary FI Name (Full Name)▲*		Beneficiary FI Address▲*	
S.W.I.F.T. (8-14 alpha/numeric) or B.I.C. Code▲*		Address	
Additional Beneficiary FI Info [6300]		Country▲*	

Intermediary FI Information [6200]

Intermediary FI Name (Full Name)		Intermediary FI Address	
S.W.I.F.T. Code (8-14 alpha/numeric)		Address	
Additional Intermediary FI Info [6200]		Country	

Authorization

If your payment order identifies the recipient and any financial institution by name and account or other identifying number, the Credit Union and any other financial institutions facilitating the transfer may rely strictly on the account or other identifying number, even if the number identifies a different person or financial institution.

I hereby certify that the above information is accurate and authorize University of Hawai'i Federal Credit Union to charge my account for the wire and any applicable fees. In addition, I agree to all the terms and conditions in the Remittance Transfer Combined Receipt and agree to indemnify and hold the Credit Union harmless against all claims, damages, losses, and liability from the processing of this wire.

Authorized Name (Print)	Authorized Signature	Date	Day Contact Telephone
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CREDIT UNION USE ONLY

Received by (Oper/Dt/Time)	Payment by:	OFAC by:	Over Limit/Exception Approval by:	Purpose of wire:
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Wire Transfer Request FOREIGN

Instructions

Restrictions for Foreign Wire Transfers:

- For Foreign Currency wires:
 - All foreign currency requests must be in-person Monday through Friday (except Federal holidays) before 10:00 a.m. HST on the day of transfer. For example, sending Pesos to Philippines must be done before 10:00 a.m. but sending US dollars can be done anytime.
- For US Dollar wires:
 - Online Banking via Secured Messaging \$5,000 maximum
 - Accepted in-person at any Credit Union branch \$125,000 maximum
 - For higher limit exceptions, please call (808) 983-5500

* Denotes information required

General Wire Information Section

Date*	Today's Date
Wire Amount	Amount of U.S. Dollars to be wired OR blank if specifying Currency Amount
Fee Amount	Wire fee amount
Currency Name	Name of currency if sending foreign currency OR leave blank if specifying USD Wire Amount
Currency Amount	Currency amount if sending foreign currency OR leave blank if specifying USD Wire Amount
Account to Debit*	Account number to debit wire amount and fee
Type*	Type of account to debit: (Savings, Checking or Money Market)
Sender Info*	Sender's name and address

Beneficiary Information Section

Beneficiary Info*	Beneficiary's name and address
Account No.*	Beneficiary's account number
Country*	Country where beneficiary account resides
IBAN	IBAN – for European Countries Only
Sender to Beneficiary Info	(Optional) Additional message to beneficiary

Beneficiary Financial Institution (FI) Information Section

Beneficiary FI Info*	Beneficiary FI name (full name) and address
Country*	Country where beneficiary FI resides
S.W.I.F.T. or BIC Code*	Beneficiary FI SWIFT code (8-14 alpha/numeric) or BIC
Beneficiary FI Info	Additional message to beneficiary FI (Optional)

Intermediary FI Information Section (Optional)

Intermediary FI Info	Intermediary FI name (full name) and address – Required if Intermediary FI used
Country	Country where intermediary FI resides – Required if Intermediary FI used
S.W.I.F.T. or BIC Code	Intermediary FI SWIFT code (8-14 alpha/numeric) – Required if Intermediary FI used
Intermediary FI Info	Additional message to intermediary FI (Optional)

Authorization:

Please print name, sign and date **in-person** with Credit Union personnel. Provide a day contact telephone number in case further clarification of the information is required. All requests received via secured messaging are considered authorized by account holder.

For Questions and/or Assistance:

Phone: (808) 983-5500

E-mail: memberservices@uhfcu.com