

UHFCU's Telephone Banking System

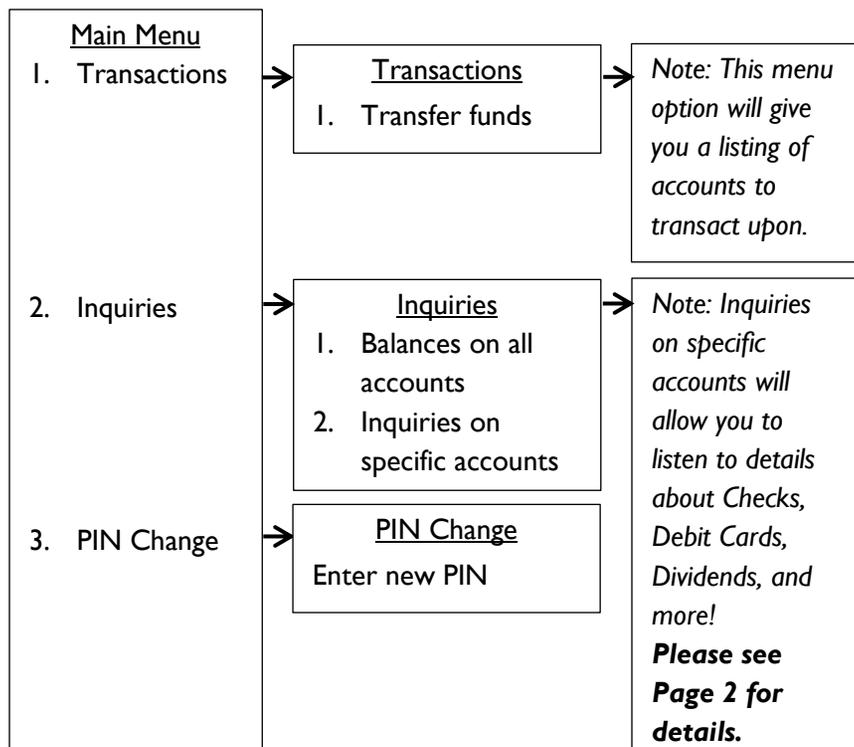
To Access Telephone Banking

1. Dial (808) 983-5500
2. Select **Option 2** for Telephone Banking.
3. For Account Information Select **Option 1**
4. Enter your **Member Number** followed by #.
5. Enter the **last 4 digits of your SSN** followed by #.
6. Enter your **4 digit PIN** followed by #.

Note: You will be required to enter the above information every time you log in.

First time using Telephone Banking after July 1, 2015?

You will be required to enter your 8 digit date of birth (MMDDYYYY)



Telephone Banking Shortcuts

For Savings Account Information (withdrawals, deposits, dividends, etc.)

Enter:

- 2 Inquiries
- 2 Inquiries on specific accounts
- 2 Savings
- Enter Suffix Number

Then, select (choose an option)

- 1 Most recent transactions
- 2 Specific transactions (this will give you the option to choose withdrawals, deposits, or ATM)
- 3 Dividends
- 4 Repeat balance

For Checking Account Information (withdrawals, deposits, dividends, etc.)

Enter:

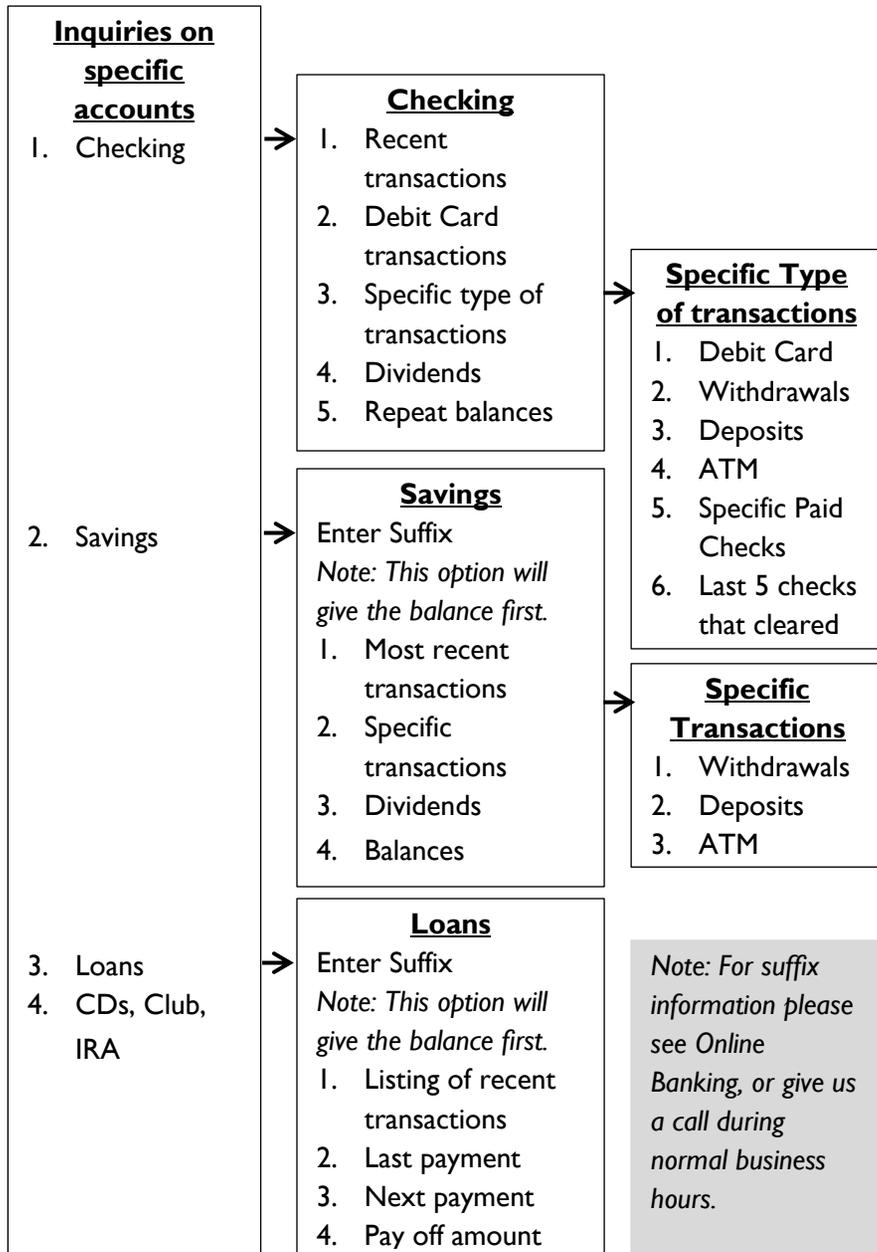
- 2 Inquiries
- 2 Inquiries on specific accounts
- 1 Checking

Then Select (choose an option)

- 1 Most recent transactions
- 2 Debit Card transactions
- 3 Specific type of transactions (this will give you the option to choose withdrawals, deposits, or ATM)
- 4 Dividends
- 5 Repeat Balance

Shortcuts Continued on Page 2

After Selecting Inquiries on Specific Accounts
(Listed on Page 1)



Telephone Banking Shortcuts (Continued)

Search for a specific Check (You will be able to search by check # or amount.)

Enter:

- Inquiries
- Inquiries on specific accounts
- Checking
- Specific type of transactions
- Specific paid checks

Then, select (choose an option)

- Search by check
- Search by amount

Search for last 5 checks that cleared

- Inquiries
- Inquiries on specific accounts
- Checking
- Specific type of transactions
- Last 5 checks that cleared

Search for a list of most recent Debit Card transactions

- Inquiries
- Inquiries on specific accounts
- Checking
- Debit Card transactions

At any time, you may select

- * To return to previous menu
- 8** To end call
- 9** To repeat options
- 0** To be transferred to a Call Center Representative